

MICHIGAN DEPARTMENT OF HEALTH AND HUMAN SERVICES 2016-2018 STRATEGIC PLAN

OBJECTIVES

CHILDREN: Ensure that Michigan youth are healthy, protected, and supported on their path to adulthood.

- Improve the health and wellbeing of children by applying prevention, intervention, and support services.
- Coordinate resources to help prevent and respond to childhood trauma.
- Implement programs and policies that support parents and caregivers to keep their children safe and healthy.
- Ensure safe and nurturing foster care placements.
- Implement programs and services that help youth avoid the juvenile justice system.
- Help children with special mental, physical, or developmental needs and their families to obtain specialty health care, home, and community-based services.
- Support parents to keep their children safe in their own home.

ADULTS: SAFEGUARD, RESPECT, AND ENCOURAGE THE WELLBEING OF MICHIGAN ADULTS IN OUR COMMUNITIES AND OUR CARE.

- Improve health outcomes for adults by ensuring access to high-quality prevention, intervention, and treatment services.
- Encourage independence and advocate for the needs of vulnerable adults.
- Promote trauma informed care to support adults who have experienced trauma.
- Help adults maintain or improve quality of life in the setting of their choice for as long as possible.
- Foster an environment where caregivers are informed and supported in meeting the needs of vulnerable adults.

FAMILY SUPPORT: SUPPORT FAMILIES AND INDIVIDUALS ON THEIR ROAD TO SELF-SUFFICIENCY THROUGH RESPONSIVE, INNOVATIVE, AND ACCESSIBLE SERVICE DELIVERY.

- Administer programs that support basic needs in an efficient, accurate, and responsible way.
- Deliver services in ways that recognize and support the unique needs of each person.
- Work with partners who support and aid people in achieving self-sufficiency and independence.
- Provide high-quality customer service.

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HEALTH SERVICES: TRANSFORM THE HEALTHCARE SYSTEM AND BEHAVIORAL HEALTH COORDINATION TO IMPROVE OUTCOMES FOR RESIDENTS.

- Foster coordinated delivery systems to support person-centered healthcare, related services, and wellness for residents.
- Implement innovative, evidence-based, and cost effective healthcare delivery systems.
- Support the development and adoption of statewide information technology and information sharing infrastructures.
- Promote long-term supports and services that are person-centered and integrated in the community.
- Improve health services and other supports for populations with complex health needs.

POPULATION HEALTH: PROMOTE AND PROTECT THE HEALTH, WELLNESS, AND SAFETY OF ALL MICHIGAN RESIDENTS.

- Provide communities with resources to identify, prevent, prepare for, respond to, and recover from public health threats.
- Educate and encourage individuals and communities to support healthy behaviors and lifestyles.
- Promote practices and policies that support all people in attaining their optimal level of health.
- Use data to guide public health decisions and activities.

WORKFORCE: Strengthen opportunities, promote diversity, and empower our workforce to contribute to **M**ICHIGAN'S ECONOMIC DEVELOPMENT.

- Develop strategies to address health professional shortages.
- Help citizens prepare for and obtain stable employment.
- Support education and training opportunities for employees.
- Develop strategies to improve employee communication and engagement.
- Develop and implement strategies that support diversity, inclusion, and cultural sensitivity throughout MDHHS.
- Invest in work environments, processes, and tools that empower employees.